

## Pop-up Blocker Tips

**Objective:** How to Disable Popup-Blockers.

**Popup Blockers** can interfere with your WEB Tracker Staff Edition (WTSE) Reporting. Here you'll learn how to disable them so your WTSE can be utilized to its fullest potential.

Most people don't know that they have one or more popup-blockers on their computer, because these programs are often anonymously included with other programs and even Windows updates that they download.

**Hint:** If you run a Report in the WTSE and it doesn't open, hold down the Ctrl key while clicking on the **Icon for the Report**. If the Report opens, you definitely have a popup-blocker that's active. This probably doesn't work with all blockers, but it's a good indicator that you have one.



What are **Popups**?

Unwanted popups are screens that come up when you're surfing the internet. You go to one page, and an ad opens up on another page. They are often the product of **spyware**.

Because they're so common and irritating, **popup blockers** are popular.

When you click on a link to intentionally open a web page in a new window, you are requesting a **wanted popup**. You do that many times while working in your WEB Tracker. The problem is that most popup-blockers interfere with wanted and unwanted popups. For that reason, they need to be **turned off** while you're working in the WEB Tracker.

## Pop-up Blocker Tips

How do you turn them off?  
First you have to find them  
Here are some of the common ones:

 EARTHLINK TOOLBAR™  
Featuring ScamBlocker™

Look for the button labeled Pop-Up Blocker. Click on it to turn it **on** and **off**.

 YAHOO!®

Yahoo SearchBar is now included in ShockWave. If you have it as part of Internet Explorer, please [see our note](#).

 Google™  
Toolbar

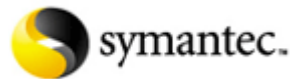
The Google Toolbar is an add-on for Internet Explorer. If you have it, click on the **Blocking Popups** button and it will change to **Site Popups Allowed**.

 Microsoft  
Windows xp

If you have installed Service Pack 2, then you have a popup-blocker in Internet Explorer. To turn it off, click on **Tools** in the menu, then click on **Internet Options**. Click on the **Privacy tab** and uncheck **Block Popups**.

 McAfee®

The McAfee Internet Security Suite has a popup blocker and it's part of "Privacy Services" and needs to be **off** while you're in your WTSE.

 symantec.

Norton's Internet Security has a popup-blocker and [here's how to turn it off](#).

### Others?

There may be other popup blockers out there. This list covers the ones we know of so far. If you've found another, please let us know.

**Spyware**, installed on your computer, is the source of most unwanted popups, and using popup blockers only treats the symptom, and not the problem. Anti-spyware programs like **SpyBot**, **AdAware**, and Microsoft's new **Windows anti-spyware** program are all useful for removing spyware from your computer.